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## Operator of the Month

Bus and light rail operators who have gone above and beyond

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### November 2013: Chandra Pitts

Each month, RTD encourages passengers to nominate a bus driver or light rail operator who goes above and beyond to make their experience memorable. This month, RTD recognizes Route 206 driver, Chandra Pitts, who was nominated by passenger Jeff Brodie for her exceptional customer service. Chandra drives the 206 from 14th and Walnut to Fairview High School in Boulder.



Her nomination was submitted by Jeff Brodie, who was impressed with Chandra's customer service.

*"Hello RTD, I'd like to thank you for hiring a driver as outstanding as Chandra! My previous experience with RTD had only been with SkyRide to DIA, which I still use every time I travel. On this occasion, after dropping off my vehicle at Boulder Toyota for service, I decided to try RTD back to work near Flatirons Crossing mall. I am so glad I did! When I boarded Chandra's bus, she walked me through exactly what I needed to do with my transfer at Table Mesa Park-n-Ride. She gave me directions through the building, over the walkway, and to the loading station on the south side of Hwy 36. I don't always communicate well so it probably wasn't easy for Chandra, but she was exceptionally patient and friendly. Right now, I don't need the services of RTD very often, but going forward I'm seriously considering purchasing an RTD pass instead of replacing one of my vehicles. The exercise to and from the bus stop is beneficial, the environmental impact is favorable, and outstanding drivers like Chandra would make it all worthwhile. Thank you RTD and thank you Chandra! P.S. Please ensure that my comments reach the highest possible levels at RTD, and please nominate Chandra for 'Operator of the month' on my behalf."*

### Nominate an operator of the month

**Do you have a favorite RTD bus or light rail operator?** Nominate them for our next Operator of the Month Award!

[Submit a nomination »](#)

### Meet past winners



Joshua Dieu  
October 2013



Jackie Kendrick  
September 2013



Steve Slagle  
August 2013



Donna Martinez  
July 2013



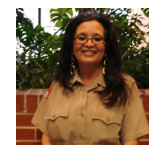
Larry Richards  
June 2013



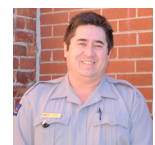
Shawn Crowe  
May 2013



Eric Holcomb  
April 2013



Charlotte Garcia  
March 2013



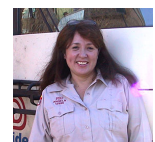
JJ Montoya  
February 2013



Kelly Knafle



Gary Isaac



Angela Williams

[January 2013](#)[December 2012](#)[November 2012](#)

After receiving the commendation from Jeff, we wanted to know more about Chandra, and she graciously agreed to answer a few of our questions.

**How long have you worked for RTD and have you always been a bus driver?**

I've been with the agency since July so about three months. This is my first time driving a transit bus.

**What were you in a previous life?**

I've never really thought about that. However, if I had to believe one thing I would hope that I was someone with lots of influence and of course a lot of money.

**What do you like best about your job?**

I like being able to serve the public and being able to put a smile on people's faces even when they least expect it.

**If you could listen to music while working, what type?**

My favorite music is country, so any kind old or new.

**If you could deck out your bus, what style?**

I'm a huge fan of Hawaii, all the flowers, the fire dancers, and pukka shells so I would definitely make the bus look like that. I think people would have fun and get excited about that.

**If you could change your uniform color, what color or does brown/gray go with your eyes?**

I love bright neon colors so I would choose bright orange, neon shirts. It would help wake up the early birds, and brighten everyone's day. Literally!

**What type of service would you drive if given the choice and/or favorite service to drive or operate?**

I would love to drive one of the Regional routes like the L, N or Bolt. Bigger bus more people. I love the 204, there's a diverse group of people and in general an awesome route.

**What are your favorite hobbies or activities?**

I'm a sports fan and an athlete. I love to play basketball and coach. But my favorite thing to do is spend time with my family and my special someone. It doesn't matter what I'm doing just being with them makes every day worth living.



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